Please complete all information that applies to you – Thank you.

Patient Information		

Last Name:	First Name:	Middle Initial:	
Address:			
City:	State:	Zip Code:	
Home Phone: ( )		Work Phone: ( )	
Cell Phone: ( )	Email	l Address	
D.O.B	\ge	Social Security Number	
Responsible Party:			
Address:			
Phone: ( )			
Insurance Information			
Dental Insurance Co		Group Number	
Name of Insured (if other than	self)		
Social Security Number of Inst	ured (if other than se	elf)	
Address of Insured (if other that	an self)		
Employer:			
Emergency Contact Inforn	<u>nation</u>		
Name of Contact:			
Phone Number:			
Relationship to Patient:			
Authorization:			
release of any of my health care, advice, a benefits. I hereby authorize payment of understand that my dental insurance carrie	and treatment provided for the first direct of insurance benefits direct or payer of my dental ben in full of all accounts. By si	ent as may be necessary for proper dental care. I authori the purpose of evaluating and administering claims for insulty to the dentist or dental group, otherwise payable to nefits <b>may pay less</b> than the actual bill for services. I unde igning this statement I am agreeing to responsibility of se	urand me. erstar
I attest to the accuracy of the info	rmation on this page.		
X			

DENTAL HISTORY										
Reason for today's visit	eason for today's visit Date of last dental visit									
Former dentist		Date of last dental x-rays								
Please check if you have/had:	Yes	No			Yes	No	)			
Bad breath			Head	, neck, jaw pain, or aches			На	ave you ever had an allergic reaction to Novoca	ine, lo	cal,
Blisters on lips or mouth			- · · · · · · · · · · · · · · · · · · ·				or	or general anesthetics? ☐Yes ☐No		
Burning sensation on tongue			Loose teeth or broken fillings				If \	Yes, please explain		
Chew on one side of mouth			Mouth breathing							
Cigarette, pipe, or cigar smoking			Orthodontic treatment							
Smokeless tobacco			Nitro	us Oxide						
Dry mouth			Perio	dontal treatment						
Food collection between teeth			Sens	itivity to pressure or irritants			На	ave you ever had trouble from previous dental of	are?	
Clench or grind teeth			(cold	heat, sweets)				Yes  No If Yes, please explain		
Growths or sore spots in your mouth			How	often do you floss?						
Gums swollen, tender or bleeding			How	often do you brush?						
MEDICAL HISTORY										
				Dat	te of las	t visit	t			
Physician's address								essure		
Have you ever had a blood transfusion										
(Women) Are you pregnant? Yes ■	No 🖵	Due d	ate	Nursin	g? Ye	s 🖵	No 🖵	Taking birth control pills? Yes 🔲 No 🗆	I	
Please check if you have/had:		Ye	s No		Yes	No			Yes	s No
Allergies, hay fever, sinusitis				Headaches			Slo	w healing wounds		
Anemia				Heart murmur			Stro	ke		
Arthritis, Rheumatism				Heart problems			Swe	elling of feet or ankles		
Artificial heart valves				Hepatitis type			Thy	roid problems		
Artificial joints				Herpes			Ton	silitis		
Asthma		ū		High blood pressure			Tub	erculosis		
Required Hospitalization		u		Any immune deficiency			Tun	nor or growth on head/neck		
Have you used steroids				Jaundice			Ulce	er		
Date of last episode				Kidney disease				nereal disease		
Bleeding abnormally with operations or s	surgery			Low blood pressure				ight loss, unexplained		
Blood disease, clotting disorders				Mitral valve prolapse			Do	you wear contact lenses?		
Cancer				Osteoporosis			Do	you consume alcoholic beverages?		
Chemical dependency				Osteopenia				you currently under the care of a Physician?		
Chemotherapy		Ц		Pacemaker				you allergic/sensitive to Latex?		
Circulatory problems		u		Radiation treatments	Ц			ergic to Penicillin, Aspirin, or other drugs?		
Cortisone treatments				Respiratory disease			If Y	es, please specify		
Cough, persistent or bloody				Rheumatic fever						
Diabetes				Scarlet fever						
Emphysema				Shortness of breath			List	any medications that you are taking:		
Epilepsy				Sinus trouble						
Fainting				Sickle cell anemia						
Glaucoma				Skin rash						
AUTHORIZATION AND RELI	EASE									
I have read and answered the above que			est of m	y knowledge.						
Patient/Guardian Signature								Date		
Doctor Signature:								Date		

We are committed to providing you with the best possible care, and we are pleased to discuss our professional fees with you at any time. Your clear understanding of our Financial Policy is important to our professional relationship. Please ask if you have any questions about our fees, Financial Policy, or your responsibility.

- All Patients must complete our "Patient Information Form" prior to being seen by the Dental Professional
- Full Payment is due at the time of Service
- We accept CASH, CHECKS, AMERICAN EXPRESS, VISA, MASTER CARD, DISCOVER AND CARE CREDIT
- This Practice provides insurance company billing as a courtesy to our patients. The patient portion of a particular dental service(s) is estimated and due at the time of service.

#### **Adult Patients**

Adult patients are responsible for payment in full at the time of service.

### Minors Accompanied by an Adult

 The adult accompanying a minor, his/her parents, or guardians are responsible for payment in full at the time of service

#### **Unaccompanied Minors**

• The parents or guardians are responsible for payment in full at time of service. Non – emergency treatment will be denied unless charges have been pre-authorized.

#### Insurance

- This Practice provides insurance company billing as a courtesy to our patients. The patient portion of a particular dental service(s) is estimated and due at the time of the service. This amount maybe subject to adjustment, when the dental service(s) claim(s) are adjudicated by the insurance company. In addition, certain insurance companies have annual limitation for the amount of dental services which can be reimbursed within each plan year. If you or your family exceed these annual limitations in any plan year, you will be responsible for the full amount of the dental services that exceed the particular plan's limitations. The patient is responsible for monitoring the amount of his/her remaining benefits for any annual benefit period. The patient may not rely upon any information provided by the staff regarding his/her remaining benefit in any such benefit period. The claims we submit to insurance companies indicate that you have assigned those benefits to. However, if you are paid by the insurance company instead of, you then become responsible for the total account balance and payment would be expected immediately.
- If you or your family has more than one dental insurance program, we will assist you in obtaining the maximum benefits available
- You, as a patient, are always responsible for any charges that are not covered by your insurance.

#### **NSF Fee**

All payment returned due to non-sufficient funds will be subject to a NSF fee of \$25.00

Thank you for understanding and accepting our Financial Policy. Please let us know if you have any questions or concerns.

Responsible Party Signature			
Date			



### Non-Discrimination Policy

North American Dental Group and its affiliates comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. North American Dental Group and affiliates do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

If requested, North American Dental Group and affiliates provide free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

If you need these services, contact the Office Manager at the practice location. If you believe that North American Dental Group and affiliates have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kiena P Nutter- Compliance Coordinator 11 S Mill St New Castle, PA 16101 724.698.2905 nutterk@nadentalgroup.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kiena P Nutter, Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

# **ADA Dental Patient Rights and Responsibilities Statement**

Your dentist is the best source of information about your dental health and wants you to feel comfortable about your dental care. Maintaining healthy teeth and gums means more than just brushing and flossing every day and visiting your dentist regularly. As an informed dental patient, it also means knowing what you can expect from your dentist and dental care team and understanding your role and responsibilities in support of their efforts to provide you with quality oral health care.

The rights and responsibilities listed below do not establish legal entitlements or new standards of care, but are simply intended to guide you through the development of a successful and collaborative dentist-patient relationship.

## **Patient Rights**

- 1. You have a right to choose your own dentist and schedule an appointment in a timely manner.
- 2. You have a right to know the education and training of your dentist and the dental care team.
- 3. You have a right to arrange to see the dentist every time you receive dental treatment, subject to any state law exceptions.
- 4. You have a right to adequate time to ask questions and receive answers regarding your dental condition and treatment plan for your care.
- 5. You have the right to know what the dental team feels is the optimal treatment plan as well as the right to ask for alternative treatment options.
- 6. You have a right to an explanation of the purpose, probable (short and long term) results, alternatives and risks involved before consenting to a proposed treatment plan.
- 7. You have a right to be informed of continuing heath care needs.
- 8. You have a right to know in advance the expected cost of treatment.
- 9. You have a right to accept, defer or decline any part of your treatment recommendations.
- 10. You have a right to reasonable arrangements for dental care and emergency treatment.
- 11. You have a right to receive considerate, respectful and confidential treatment by your dentist and dental team.
- 12. You have a right to expect the dental team members to use appropriate infection and sterilization controls.
- 13. You have a right to inquire about the availability of processes to mediate disputes about your treatment.
- 14. You have the right to receive access to treatment and accommodations that are available regardless of race, sex, age, creed, sexual orientation, national origin, religion, handicap, or marital status

## **Patient Responsibilities**

- 1. You have the responsibility to provide, to the best of your ability, accurate, honest and complete information about your medical history and current health status.
- 2. You have the responsibility to report changes in your medical status and provide feedback about your needs and expectations.
- 3. You have the responsibility to participate in your health care decisions and ask questions if you are uncertain about your dental treatment or plan.
- 4. You have the responsibility to inquire about your treatment options and acknowledge the benefits and limitations of any treatment that you choose.
- 5. You have the responsibility for consequences resulting from declining treatment or from not following the agreed upon treatment plan.
- 6. You have the responsibility to keep your scheduled appointments.
- 7. You have the responsibility to be available for treatment upon reasonable notice.
- 8. You have the responsibility to adhere to regular home oral health care recommendations.
- 9. You have the responsibility to assure that your financial obligations for health

Areas within the practice may be limited to some requests for accommodations specifically where facility must maintain a sterile environment.